

# Requesting a CWS (Corporate Web Security) Account

If you are working on a project that requires you to have access to Caterpillar internal systems (LAN accounts, VPN accounts, etc.) or will be conducting work onsite on Caterpillar premises, **DO NOT** use this request process. Please contact your Caterpillar Project Manager to assist on your request for the correct type of account set up.

Before starting, contact your Caterpillar purchasing contact to confirm that your company has an executed Non-Disclosure and Security Agreement (NDSA) on file with Caterpillar. This is required before a CWS account can be created. If you submit a request and the NDSA is not on file, you will receive an error message and your request will be dropped from the process queue. You will need to resubmit a new request after the NDSA has been filed.

Let's get started: In your web browser type in this address: <https://supplier.cat.com>

This site uses and sets "cookies" on your computer to help make this website better. You can learn more about these cookies and general information about how to change your cookie settings by clicking [here](#). By continuing to use this site without changing your settings, you are agreeing to our use of cookies.

**ACCEPT AND CONTINUE BROWSING**

Select Language ▶ [CLICK ON REQUEST NEW CWS ACCOUNT](#) 3/4/2020 **CATERPILLAR**

## SUPPLIER CONNECT

Login Request New CWS Account Request CWS Account Help Becoming a Caterpillar Supplier Supplier Development College

Login


Please click here to log in.

[Log in to Supplier Connect](#)

**Log in Assistance:**  
How do I request a CWS account?  
How do I reset my password? (forgot password)  
How do I reset my temporary password? (email)  
My Account is disabled. What do I do?  
Supplier Login Troubleshooting

**System Requirements:**  
Minimum System Requirements Supported


Stock Info

 Cat Stock Ticker  
Minimum 20 minute delay.

Welcome to the Caterpillar Supplier Portal

### WELCOME TO CATERPILLAR'S SUPPLIER PORTAL

Welcome to the Caterpillar supplier portal



## SUPPLIER CONNECT

This portal is the global communication channel with our suppliers that enables collaboration and business transactions. SUPPLIER CONNECT provides the information, requirements, applications and development that empowers our suppliers to be successful business allies. Active suppliers may log in at the left with their existing Corporate Web Security Identity (CWS ID) or may create an account using "Request New CWS Account" above.

#### SUPPLIER DEVELOPMENT COLLEGE

Caterpillar's SDC is the development component of our portal that provides on-boarding training that suppliers need to do business with Caterpillar. The college also leverages the extensive course catalog of Caterpillar University to provide opportunities for personal competency development.

- Instructions for Supplier Development College (SDC) Registration
- Log in or register
- Take a tour

#### THIRD PARTY APPLICATIONS

The following applications are hosted by a third party and do not require our Corporate Web Security (CWS ID) identity for login.

- Coupa Supplier Portal - Business - Transact electronically with Coupa Network
- eSourcing Application - Quote - Participate in eSourcing events: RFI, RFP, RFQ, eAuction (by invitation only); Collaborate on eContract Authoring

**PLEASE MAKE SURE TO READ THE DATA PRIVACY STATEMENT**

[Data Privacy Statement](#)  
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- Select Request New CWS Account from the black menu bar
- Click on the blue “Request New CWS Account” button at bottom to launch the new form

The screenshot shows the 'Request New CWS Account' page on the Caterpillar Supplier Connect portal. At the top, there is a header bar with the Caterpillar logo on the right and a 'Select Language' dropdown on the left. Below this is a large 'SUPPLIER CONNECT' banner with the date '2/27/2020' on the right. A black navigation bar contains several links: 'Login', 'Request New CWS Account' (highlighted with a red box), 'Request CWS Account Help', 'Becoming a Caterpillar Supplier', and 'Supplier Development College'. The main content area has a yellow header 'Request New CWS Account' with a dropdown arrow. Below this, there is explanatory text about the form's purpose and a disclaimer. At the bottom of the form, a blue button labeled 'Request New CWS Account' is highlighted with a red box.

Select Language ▶

CATERPILLAR

# SUPPLIER CONNECT

2/27/2020

Login Request New CWS Account Request CWS Account Help Becoming a Caterpillar Supplier Supplier Development College

## Request New CWS Account ▼

This form is for regular suppliers to request a user account for access to our supplier portal and supplier facing applications.

This form is NOT for the following individuals: dealers, employees of Caterpillar facilities or joint ventures, contingent workers, engineering service suppliers, suppliers working within a Caterpillar facility or suppliers whose job requires the use of a Caterpillar asset (telephone, desk, computer, etc.). These individuals should contact their Caterpillar project leader or work director about creating a user account and providing access to facilities, information and systems.

Request New CWS Account

Next:

1. Enter all required information as indicated by the red (\*) asterisk starting with your supplier code
2. Select your job role from the drop down.
3. Click the blue **Register** button when complete.

Supplier Self-service Registration Form

Please submit the following form to register.

Affiliation \*

Supplier

Affiliation Code \*

013

Supplier Code \*

First Name \*

Middle Name

Last Name \*

Email Address \*

Confirm Email Address \*

Job Role \*

Telephone Country Code \*

Telephone Number \*

Cancel

Register

You may receive an error message on the request form if you:

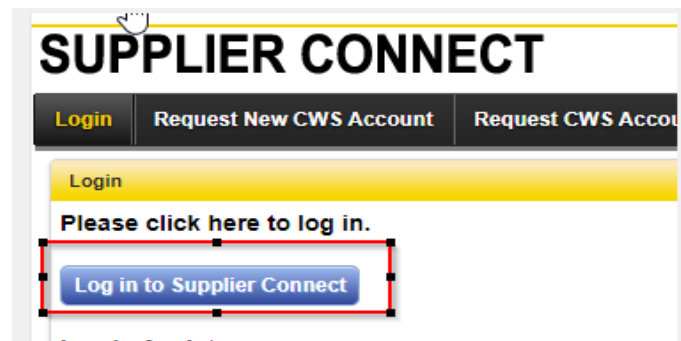
- made a mistake when filling out the form
- already have a CWS account for this code (combination of supplier code and email address)
- have requested a key role that has already been populated in the system
- your company does not have a Non-Disclosure Security Agreement on file. In this case please reach out to your Caterpillar purchasing representative.

If you know who your Supplier Identity Manager is, you can contact them directly with questions about your account request. Or, if you have other questions, need assistance, or need to inquire as to “who” your Identity Managers are, please send an email to [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com). Include your full name, supplier code and CWS ID along with the request.

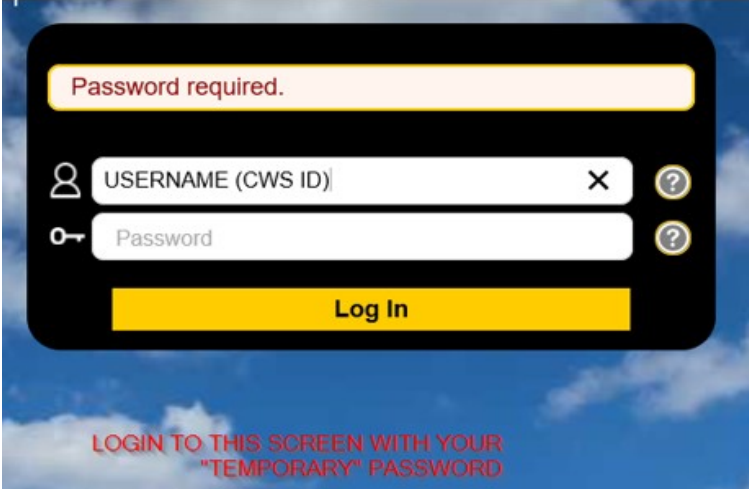
If there are no error messages, you will receive an email telling you your request has been submitted for approval. If there is not an Identity Manager for your Caterpillar supplier code, your Caterpillar policy buyer, or someone for the CWS Team will need to approve your request. You will receive emails as each approval is processed. Once the request is fully approved, the system will automatically create your CWS account and email you the CWS ID and temporary password.

Next now that you have your CWS ID, you are ready to log into the Supplier Connect Portal.

- From <https://supplier.cat.com> click the blue **Log in to Supplier Connect** button



- First time logging in use your new CWS ID and the temporary password sent to you, and at that time you will be required to change your password. Use the password constraints provided below to help you to set your new password for future log in.



The image shows a login interface on a blue sky background. At the top, a yellow banner with black text reads "Password required.". Below this are two input fields: "USERNAME (CWS ID)" with a user icon and a clear 'X' button, and "Password" with a key icon and a help '?' button. A yellow "Log In" button is positioned below the fields. At the bottom, red text reads "LOGIN TO THIS SCREEN WITH YOUR 'TEMPORARY' PASSWORD".

Password Requirements:

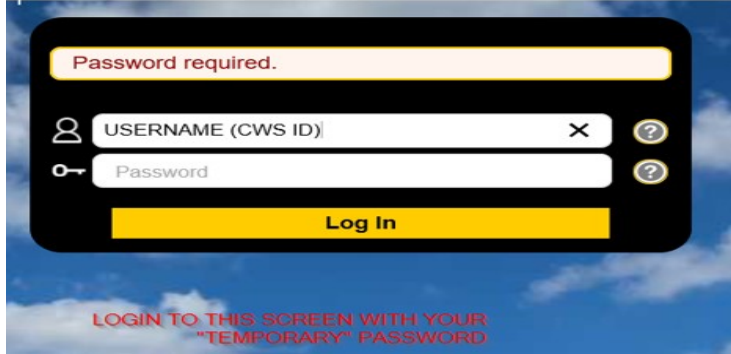
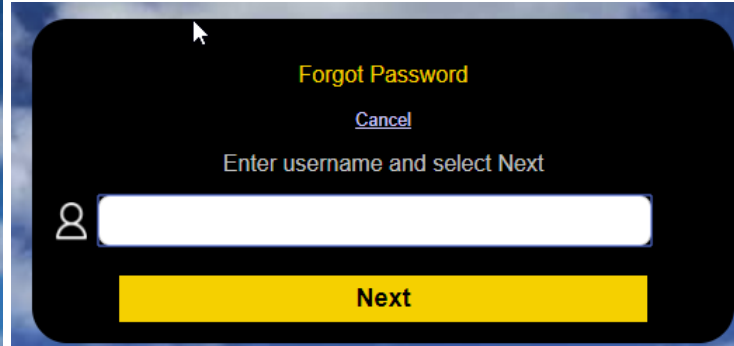
- Password must have at least 1 letter(s)
- Cannot reuse any of your last 10 passwords.
- Password must have at least 1 lowercase letter(s)
- Password must have at least 12 character(s)
- Password must have at least 3 character types
- Password must have at least 1 special character(s)
- Password must have at least 1 digit(s)
- Password cannot contain more than 2 instance(s) of repeated characters
- Password must have at least 1 uppercase letter(s)
- Password will be checked for triviality
- Password will be checked against the password directory

You may be automatically directed to <https://supplier.com.com> portal home page, or you may need to open a new tab while still logged in and enter <https://supplier.cat.com> into the URL line of your browser and hit the Enter key. You should then be directed to the Supplier Connect portal home page.

## [How do I reset my password?](#)

For **password resets**, you can go to login.cat.com and enter your Username (CWS ID) and then click the (?) radio dial for forgot password. A temporary password will be sent to the email on file associated with your account. After you have logged in with a “temporary password” that was sent to you, you will need to reset your password per the password constraints provided on the previous page.

Tip: A copy and paste of the temporary password is recommended for complete accuracy.

The image shows a login interface with a dark background and a blue sky pattern at the bottom. At the top, a yellow banner displays the text "Password required." Below this, there are two input fields: "USERNAME (CWS ID)" and "Password". Each field has a small "X" icon on the right and a question mark icon on the left. A yellow "Log In" button is positioned below the fields. At the bottom, red text reads "LOGIN TO THIS SCREEN WITH YOUR 'TEMPORARY' PASSWORD".The image shows a "Forgot Password" screen with a dark background and a blue sky pattern at the bottom. The title "Forgot Password" is at the top in yellow. Below it is a blue "Cancel" link. The instruction "Enter username and select Next" is in white. There is a white input field for the username, preceded by a person icon. A yellow "Next" button is at the bottom.

If you are having issues with resetting your own password, please email [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com) along with the following information to request password reset help:

1. First and last name
2. Supplier code
3. CWS ID

## [My account is disabled, what do I do:](#)

If your account has become **disabled account**, please email [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com) and include the following required information:

1. First and last name
2. Supplier code
3. CWS ID

## Other general questions and issues regarding your CWS account:

**IMPORTANT NOTE:** Regarding the information below, before sending an email to [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com), confirm whether or not you are able to log onto the Caterpillar network by going to [login.cat.com](http://login.cat.com) and using your CWS ID (username) and password. If you log in successfully, your CWS ID and password are not the issue.

*If you cannot access a specific Caterpillar system (for example, PO Invoice/Inquiry, EPIX, MRC, SPQ) this is an “access” issue, not a CWS account issue. Please contact your Caterpillar purchasing representative who will help provide the appropriate access. **[Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com) is not able to provide access to any specific systems.** If you do not know who your Caterpillar purchasing representative is, you can request that information from [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com).*

For all other questions, requests and/or issues such as necessary updates to your CWS account information (such as email address or name change) or are getting any type of error message while trying to log in, please send an email to [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com) and include ALL of the following information:

1. First and last name
2. Supplier code
3. CWS ID
4. Description of the issue that you are experiencing
5. A screenshot of the error message you are receiving (if possible) to help troubleshoot your issue

In addition to email our general mailbox, you can also reach out to your Identity Managers to assist you with basic updates to your account information. If they have completed the Identity IQ training for IDMs that is available on the Supplier Development College and they will be able to make the necessary updates to your account, including enabling a disabled account and resetting a password. If this is not an option, please email [Supplier\\_CWS@cat.com](mailto:Supplier_CWS@cat.com) with the required information outlined above and your request.